

Parent Questionnaire

As a nursery, we feel it is vital to work together in partnership with parents to ensure our setting is a safe, happy, and welcoming place for our children. It is important that we receive views from parents in order to make any improvements.

**Please could all parents complete this questionnaire and hand it in to a member of staff**.

Overall are you happy with the service The Olive Garden provides: Yes / No

SECTION 1- QUALITY OF CARE AND SUPPORT

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Statement** | **Strongly agree** | **Agree** | **Not sure** | **Disagree** |
| My child is happy at nursery |  |  |  |  |
| My child enjoys the activities at nursery |  |  |  |  |
| I am happy with the quality of care my child receives |  |  |  |  |
| My ideas and skills are valued in the setting |  |  |  |  |
| Children’s interests are taken into account |  |  |  |  |
| I have the opportunity to give ideas about improving the setting |  |  |  |  |
| My child is supported to fully meet their potential |  |  |  |  |
| There are a wide range of activities available to meet children’s needs |  |  |  |  |
| I receive regular communication from staff about my child |  |  |  |  |
| I receive regular communication about events. |  |  |  |  |
| I feel happy about approaching staff for help and support |  |  |  |  |
| I feel comfortable approaching staff to talk about my child’s needs |  |  |  |  |
| **Comments** |  |  |  |  |

SECTION 2- QUALITY OF ENVIRONMENT

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Statement** | **Strongly agree** | **Agree** | **Not sure** | **Disagree** |
| The nursery is bright, clean and in good order |  |  |  |  |
| The nursery is a safe place for children to attend |  |  |  |  |
| The setting is stimulating for children |  |  |  |  |
| The nursery is well equipped |  |  |  |  |
| **Comments** |  |  |  |  |

SECTION 3- QUALITY OF STAFFING

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Statement** | **Strongly agree** | **Agree** | **Not sure** | **Disagree** |
| Staff treat children well |  |  |  |  |
| Parents suggestions and opinions are valued |  |  |  |  |
| Staff are approachable and make time to listen to my concerns |  |  |  |  |
| I am confident that staff are well qualified |  |  |  |  |
| I know if my child is struggling they are being helped appropriately |  |  |  |  |
| The staff are happy and work well together |  |  |  |  |
| Staff deal with my concerns appropriately |  |  |  |  |
| **Comments** |  |  |  |  |

SECTION 4- QUALITY OF LEADERSHIP AND MANAGEMENT

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Statement** | **Strongly agree** | **Agree** | **Not sure** | **Disagree** |
|  The manager is helpful and approachable |  |  |  |  |
| The deputy manager is helpful and approachable |  |  |  |  |
| I can speak openly about anything that concerns me |  |  |  |  |
| I am treated like a partner in my child’s education |  |  |  |  |
| The nursery team is lead well and work well together |  |  |  |  |
| **Comments** |  |  |  |  |

Are there any further comments you would like to make about the Olive Garden Nursery, or how we can improve it?

|  |
| --- |
|  |

At the Olive garden we enjoy having lots of fun. Please help us to make the nursery even more fun by telling us what you like to do at nursery and some things that we could do to make our nursery even better.

|  |
| --- |
| CHILDRENS VIEWS AND IDEAS |
| Good things about nursery: |
|  |
|  |
|  |
|  |
| Things we could do better: |
|  |
|  |
|  |
|  |

Thank you for taking the time to complete our questionnaire

(If you wish to remain anonymous leave the following section blank)

Name:

Children(s) Name(s)

Date: